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PROJECT: \_\_\_\_\_

VT ORDER # \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

# WARRANTY

## VT Architectural Wood Doors

By VT Industries Inc.

*Example*

VT architectural interior wood doors are manufactured to meet the highest quality standards required for all VT architectural products. When properly installed and maintained, VT warrants each of these door against all defects in workmanship and materials which would make the door unfit for the interior application for which it was manufactured. The Warranty is as follows:

Flush wood veneer or high pressure decorative laminate doors  
Stile and Rail wood veneer doors  
Profiled doors

**Interior Use**  
LIFE OF INSTALLATION  
FIVE YEARS  
FIVE YEARS\*

**Exterior Use**  
No Warranty  
No Warranty  
No Warranty

After inspection, or authorization, by a VT representative, VT agrees to repair or replace, without charge, any VT Architectural Door found to be defective within the meaning of the VT Standard Door Warranty (printed on the reverse side). Should a door prove defective after being installed properly, VT further agrees to pay reasonable rehanging and refinishing costs as authorized by VT Industries Inc. Doors for projects located outside of the US or Canada will receive a limited warranty. \*Limited warranty, no rehanging or refinishing costs will be reimbursed.

**THIS WARRANTY IS EXPRESSLY MADE IN LIEU OF ANY AND ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL VT BE LIABLE FOR INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES, OR ANY AMOUNT IN EXCESS OF VT'S SALE PRICE FOR THE SHIPMENTS INVOLVED.**

By **VT INDUSTRIES INC.**

SIGNED: \_\_\_\_\_  
*Rochelle Peller*  
VT Warranty Officer

DATE: \_\_\_\_\_

Douglas E. Clausen  
PRESIDENT

## VT STANDARD DOOR WARRANTY

All doors manufactured by VT Industries Inc. (VT), except those doors excluded from this warranty, are warranted by VT for the timeframe stated on this warranty from date of shipment by VT. Doors are to be of good material and workmanship and to be free from defects at the time of shipment that would render them unserviceable or unfit for the ordinary purposes for which each door is recommended.

VT will, at its option, handle warranty issues by (1) repairing any door without charge; (2) replacing any door without charge in whatever stage of fitting and/or finishing it was originally supplied by VT; or (3) refunding the price received by VT for any door. VT will not pay removal and rehanging charges when any defect for which doors are being rejected is apparent prior to hanging. Written notice of any claim under this warranty must be given to VT promptly when discovered. In the case of a defect reasonably discoverable by inspection of each door upon receipt of shipment from VT, notice must be given within thirty (30) days thereafter and before the door is hung or treated in any manner. VT shall not be liable for doors repaired or replaced without its prior written consent. Action on any claim for warp or for telegraphing may be deferred, at the option of VT, for a period not to exceed 12 months from date of claim. If a door has been installed prior to such claim being made, the door must remain in the original hung installation during the period of deferment, to permit conditioning of the door to humidity and temperature.

### ALLOWABLE TOLERANCES

1. Stile, rail and show-through (telegraphing) on doors shall not be considered a defect unless the faces of the door vary from a true plane in excess of 1/100 inch in any three-inch span.
2. Warp shall not be considered a defect unless it exceeds 1/4 inch in the plane of the door itself. Warp is any distortion in the door itself, and does not refer to the relation of the door to the frame or jamb in which it is hung. For doors 1-3/4 inch or thicker, warp will not exceed 1/4 inch in doors 3-6 x 7-0 or smaller; nor will it exceed 1/4 inch in any 3-6 or 7-0 section of larger doors. For doors less than 1-3/4 inch thick, warp will not exceed 1/4 inch in doors 3-0 x 7-0 or smaller. Warp is measured by placing a straightedge on the concave face and determining the maximum distance from straightedge to door face.

### MATTERS EXCLUDED FROM THIS WARRANTY

1. Unsatisfactory service or appearance caused by failure to follow the "Handling, Job Finishing and Installation Instructions" set forth herein.
2. The appearance of field finished doors.
3. The appearance of doors with high gloss, transparent, or opaque finishes; or otherwise unorthodox finishes.
4. Natural variations in the color or texture of the wood.
5. The warranty against warp does not apply to the following:
  - a. Doors with different face materials or veneer grain configurations on opposite sides of the door.
  - b. Doors that are improperly hung or do not swing freely.
  - c. Warp on doors less than 1-3/4 inch thick but larger than 3-0 x 7-0.
6. This warranty does not cover doors with:
  - a. Cutouts for lights (lites) and/or louvers, any edge of which is nearer than 5 inches to any edge of the door.
  - b. Cutouts having less than 3-5/16 inches on non-rated & 20-minute fire doors, and less than 5 inches on 45-, 60-, and 90-minute fire doors between adjacent cutouts for unit locks, closures, or other hardware cutouts on flush doors; and cutouts having less than 1-1/2 inches on stile and rail doors and on non-rated SCL core flush doors.
- c. Cutout areas exceeding 40% of the area of the door face. Special full light construction warranted for life of the original installation. Contact factory for details.
7. Cracking of high pressure decorative laminate faced doors with openings cut by other than the manufacturer or its authorized representative. Radius of 1/4 inch at corners of openings must be maintained.
8. Appliques on one face of the door only, creating an unbalanced condition.
9. Doors stored under conditions other than those outlined in "Handling, Finishing and Installation Instructions"; or doors stored for more than six months.
10. Door accessories, supplied by the manufacturer, for a period exceeding one year.
11. Doors with reveals cut into the face of the door.
12. Doors altered by others for size.
13. Applied mouldings exceeding 3-1/2 inches wide or covering more than 25% of the door face.
14. Normal wear and tear, including wear-through of the finish, or deterioration for reasons other than material and workmanship of the door itself.
15. Incompatibility of hardware with a particular door construction.
16. Doors where self-tapping or combination metal/wood screws are used to attach surface-applied hardware.
17. Doors for exterior use. An exterior door is defined as an opening that cannot be climate controlled for temperature and/or humidity on both sides.
18. Acoustical doors requiring hardware other than standard locks and hinges.

### HANDLING, JOB FINISHING AND INSTALLATION INSTRUCTIONS

1. Store flat on a level surface in a dry, well-ventilated building. Protect doors with an opaque covering that does not permit light to penetrate to avoid discoloration and to keep doors clean, but allow air circulation.
2. Handle with clean gloves. Do not drag one door across another or across other surfaces.
3. Deliver at building site after plaster or cement is dry. If doors are stored at jobsite for more than one week, at least top and bottom edges should be sealed.
4. Doors should not be subjected to abnormal heat, dryness or humidity, or sudden changes therein. Doors should be conditioned to average prevailing humidity of the locality before hanging.
5. The utility or structural strength of the door must not be impaired in the fitting of the door.
6. Doors up to 60 inches in height shall be provided with two hinge preps and an additional hinge prep for each additional 30 inches of door height or fraction thereof. The distance between hinges shall not be permitted to exceed 30 inches. Where spring hinges are used, at least two shall be provided by hardware supplier.
7. Carefully seal all edges immediately after fitting, including areas routed for concealed closers and other hardware.
8. Before finishing, door surfaces must be clean and dry. Remove handling marks or effects of exposure to moisture by sanding lightly with 120, 150 or 180 grit sandpaper and clean before applying sealer or finish. Sand and clean again between coats. The duration of sanding and surface preparation required to achieve a final finish acceptable to the owner is the responsibility of the painter or field finisher.
9. Some species of wood contain a chemical (oak particularly) which reacts unfavorably with certain finishes. Where possible, the surface should be tested for such unfavorable reaction. Application of a sealer before finishing will usually prevent this difficulty.
10. Apply at least two coats of a good grade of oil base mixed paint, varnish or lacquer and follow supplier's instructions carefully. Do not use a water-thinned paint unless an oil base prime coat is first applied. The full beauty of wood is best emphasized by use of a satin or semi-gloss finish. Dark colored finishes and glossy transparent or opaque finishes should be avoided.

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